

RxEffect®

QUICK TIPS

Three tips for using RxEffect to remove the guesswork and optimize your patient outreach

Filter to your primary queue(s) and save this filter for future outreach

The screenshot shows the RxEffect interface with the following elements highlighted:

- 1:** Search bar in the top right corner.
- 2:** Filter buttons (APPLY FILTERS, CLEAR FILTERS, SAVE FILTERS) on the right side of the patient list.
- 3:** 'Add a Filter' button on the left side of the patient list.
- 4:** 'Saved Filters' button on the left side of the patient list.

1. FIND SPECIFIC PATIENTS by clicking Search

2. FILTER BY ONE OR MORE PROVIDERS to view a subset of patients within your practice

3. DO YOU MANAGE MULTIPLE GROUPS? Add a Practice or IPA filter to view only one group's patients at a time.

4. SAVE AN APPLIED FILTER to use for future outreach

Use Patient History and therapy details to assist with outreach

The screenshot shows the Patient Details page with the following elements highlighted:

- 1:** Patient History Overview chart showing medication fill history.
- 2:** Opportunities section showing a 'BLOOD PRESSURE' entry with a 'HIGH RISK OF NON-ADHERENCE' warning.
- 3:** 'LATE TO FILL' status in the Opportunities section.
- 4:** 'CURRENT STATUS OUT OF MEDICATION' and 'PRIOR STATUS PRIOR FILL WAS 40 DAYS LATE' in the Opportunities section.

1. PATIENT HISTORY: History displays a patient's medication fill history visually, making it easier to identify gaps in medication fill patterns or potential therapy discontinuations.

Interventions will be displayed showing outreach type and result of each attempt - successful or not.

2. RISK OF NON-ADHERENCE: At a glance, see if a patient is High, Moderate, or Low risk for non-adherence for that therapy area.

3. OUTREACH TYPE: This will display Late to Fill, Ready for Fill, or Proactive outreach depending on the patient's prescription status. See the next page for additional details.

4. RX FILL INFORMATION: Find information in the therapy card showing the CURRENT STATUS for this prescription as well as the status for any prior fills to know if they were on time or late. This can help facilitate current outreach and help you know if there is a pattern of this behavior.

Document your outreach for each patient to better inform future interventions

PATIENT DETAILS

PATIENT OVERVIEW

NOTES

OPPORTUNITIES

CHOLESTEROL ▲ HIGH RISK OF NON-ADHERENCE | LATE TO FILL

CHOLESTEROL
26 of 29 days missed
Refill Now!

CURRENT STATUS
OUT OF MEDICATION

PRIOR STATUS
PRIOR FILL WAS MORE THAN 90 DAYS LATE

DISCUSS MEDICATION ADHERENCE

Patient at-risk of not adhering to this medication. Keep this patient from accumulating more than 29 untreated days during the year.

FILL HISTORY

FILL DATE	MEDICATION	DAYS SUPPLY	QUANTITY DISPENSED
08-07-2020	Atorvastatin Calcium Tab 20 MG (Base Equivalent)	90	90.00

BARRIER ASSESSMENT

Please select all applicable barriers.

PRESCRIPTION CHANGES: <input type="checkbox"/> Discontinued <input type="checkbox"/> Splitting Pills <input type="checkbox"/> Dosage Change	EDUCATION: <input type="checkbox"/> Medication Beliefs <input type="checkbox"/> Lack of Understanding	TAKING MEDICATION: <input type="checkbox"/> Forgetfulness <input type="checkbox"/> Side Effects <input type="checkbox"/> Dosing Confusion <input type="checkbox"/> Too Many Medications
FULFILLMENT: <input type="checkbox"/> Cash Payment <input type="checkbox"/> Samples <input type="checkbox"/> Veterans Affairs (VA) <input type="checkbox"/> Patient Assistance Programs	ACCESS: <input type="checkbox"/> Transportation <input type="checkbox"/> Cost Concerns <input type="checkbox"/> Appointment Required <input type="checkbox"/> Labs Required <input type="checkbox"/> No Refills Remaining <input type="checkbox"/> Local State of Emergency	N/A: <input type="checkbox"/> No Identified Barriers

1. UPDATE THE CONTACT STATUS for each outreach attempt. You can then better manage your patient list and filter by contact status.

2. EXPAND NOTES to record specific details from your outreach.

3. Work to identify and resolve barriers to adherence with your patients. Complete a **BARRIER ASSESSMENT** for each therapy to document patient feedback.