

Helpful Contact Info:

WellCare	www.wellcare.com ; www.provider.wellcare.com	1-855-538-0454
Magnolia	www.magnoliahealthplan.com	1-866-912-6285
Ambetter	www.ambetter.magnoliahealthplan.com	1-888-687-1187
Rx Effect	https://auth.rxante.com/	help@rxante.com
WellCare Credentialing	www.MSproviderUpdates@centene.com	
Ambetter Credentialing	MagnoliaCredentialing@Centene.com	
Magnolia Credentialing	MAGNOLIACREDENTIALING@CENTENE.com	
Medicaid Credentialing	https://medicaid.ms.gov/edi-technical-documents/mesa/	
MESA Training	https://medicaid.ms.gov/training-videos-now-available-for-mesa-provider-portal/	
Gainwell	ms_provider.inquiry@mygainwell.onmicrosoft.com	1-800-884-3222
Provider Relations	MagnoliaProviderRelationsMailbox@CENTENE.com	
Provider News	Email Sign Up (magnoliahealthplan.com)	
Coc Program Rep	CenteneQualityProviderToolkit@centene.com	
CDI-Clinical Doc. training:	CDIWebinars@Centene.com	
CDI Help:	AskCDI@Centene.com	
P4Q Quality Program Rep	CenteneQualityProviderToolkit@centene.com	
Appointment Agenda Submission routes for All Lines of Business	Appointment Agenda or comprehensive exam medical record via the secure Provider Portal *preferred* fax (1-813-464-8879), or email agenda@wellcare.com	Fax 1-813-464-8879
National Suicide Hotline	National Suicide Hotline number: 1-800-273-TALK (8255) or "988" also Text: 838255	1-800-273-TALK (8255) or "988" also Text: 838255
On-demand telephonic interpreter	Please call 1-866-912-6285 and provide your patient's Magnolia ID number	1-866-912-6285
Claims	First, reference the Provider Manual, then call the call center & get reference #, 30 days for resolution	See above #'s