



Wellcare Quick Reference Guide (QRG) – Medicare Agreement

Wellcare Online Resources

We have several online resources available to help you and your staff:

- **Guides:** [Download](#) the Provider Manual, Quick References Guides (QRGs), tip sheets and other helpful documents.
- **Forms:** Access [all forms](#), including for authorizations, claims and disputes.
- **Training:** [Sunshine Health](#) offers training webinars throughout the year and stores them online.
- **Provider Engagement Administrator:** As a contracted provider with Wellcare/Sunshine Health, you will be assigned a Provider Engagement Administrator dedicated to answering your questions and providing any guidance you need. Visit the [Find Your Administrator](#) tool to confirm the individual supporting your specialty and region.
- **Secure Provider Portal:** [Log in](#) to do business with Wellcare. Try our new live agent chat feature. Sign up for access to start checking claims and submitting authorizations.
- **Provider Portal Training:** Learn how to address care gaps, authorization appeals and referrals. You and your staff are encouraged to visit [here](#) to view video highlights on the Wellcare Secure Provider Portal. Training guides can also be found here.

If you have questions, please call Wellcare Provider Services at **1-855-538-0454**. We look forward to working with you to provide the best possible healthcare to your patients, our members.

1-855-538-0454

Provider Services

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