

PROVIDER Update

wellcare

NEWS & ANNOUNCEMENTS

FEBRUARY 28, 2022

UPDATE 22-182

2 PAGES

Help Members with Kidney Disease Have Better Health Outcomes

Expect communications from Somatus, Inc., a specialty kidney care vendor

Wellcare has partnered with Somatus, Inc. to offer an integrated care management program for members with chronic kidney disease (CKD) or end-stage renal disease (ESRD). The program will begin in 2022.

How this affects you

We are previewing this care coordination initiative with you because some of your renal patients may qualify for and benefit from our program.

The opt-in Kidney Care Coordination Program will enable us to better partner with you to facilitate the care of CKD and ESRD patients. Our goal is to provide a more integrated experience for members and achieve better outcomes.

Upcoming notices

You will receive advance notice of the go-live date prior to the start of the member program. Also, Somatus will reach out directly to members and providers with information that will explain the details of the program.

Program details

In general, our kidney care program will provide:

- Care management to help patients manage their kidney disease and comorbidities.
- Education to provide better understanding of kidney diagnoses as well as treatment and dietary options.
- Guidance as patients explore dialysis and transplant options, if appropriate.

THIS UPDATE APPLIES TO MEDICARE PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

PROVIDER SERVICES

866-999-3945

PROVIDER PORTAL

provider.wellcare.com/california

Go to the online COVID-19 alerts page for info about COVID-19 vaccines!

At www.wellcare.com/California/Providers > *Provider Bulletins* > *COVID-19 Provider Alerts*, you will find information about COVID-19 vaccines. This includes COVID-19 vaccine coverage details, how to enroll to administer the COVID-19 vaccine, and COVID-19 vaccine reporting and coding requirements. Also, access key tips you can use to help talk with and answer questions from your patients about the COVID-19 vaccine, especially those who are hesitant to receive it.

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- Help to safely transition new dialysis patients from hospital to home.
 - Help from social workers, who are available to help with food and other social determinants that limit compliance.

Additional information

If you have questions regarding the information contained in this update, contact 866-999-3945.