PROVIDER*Update*

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CONTRACTUAL

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Know What's New and Changing in 2023 for Prior Authorizations

Drugs that require prior authorization and other changes that start January 1, 2023

Prior authorization (PA) is a condition of payment for many services. It is a process initiated by the physician to verify medical necessity of a treatment before it is given to the patient.

The ordering/prescribing physician is responsible for determining which codes require PA. Then initiating a PA request and submitting it for approval.

How to verify if a PA is needed

The complete Medicare PA list shows the service categories and services with their related codes that require or don't require an authorization.

There is a separate list for Part B Drugs that has columns with the procedure code and description. The third column shows if a specific code is part of step therapy.

To view the complete PA list with changes or the list for Plan B drugs that are effective January 1, 2023, go to www.wellcare.com/California/Providers/Bulletins towards the bottom of the page.

Verify eligibility and benefits

Be sure to verify eligibility and benefits prior to giving services for all members. Payment, regardless of authorization, depends on the member's eligibility at the time service is rendered. You can check eligibility through the provider portal at provider.wellcare.com/California.

Additional information

If you have questions regarding the information contained in this update, contact Provider Services at 866-999-3945.

THIS UPDATE APPLIES TO MEDICARE PROVIDERS:

- Physicians
- Independent Practice Associations
- Hospitals
- Ancillary Providers

PROVIDER SERVICES

866-999-3945

PROVIDER PORTAL

provider.wellcare.com/california