



Remember! We Have Launched Our New Wellcare Brand

IDENTIFY, ACCEPT AND TREAT YOUR WELLCARE PATIENTS

On October 1, 2021, we combined multiple brands under the Wellcare name to offer a better range of plans that provide members with affordable access to doctors, nurses, and specialists.

Here is what you need to know

- This impacts the Medicare line of business only.
- The existing Wellcare plan keeps the same name but has a new look.
- There are no operational, business integration or contract changes for 2022. Your Wellcare business will continue under the terms of your current Wellcare contract. If there are any administrative changes in the future, we will notify you immediately.
- Members have received their newly branded ID cards for the 2022 plan year. A sample ID card is provided below.



wellcare **2022**

Wellcare No Premium (HMO)(H5087-026-000)

Member: **Sample A Sample**
 Member ID: **12345678**
 Issuer: **80840** Policy #: **XX123**
 Primary Care Provider (PCP):
Sally Smith
 PCP Phone: **1-855-538-0454**
 IPA:
MEDCORE HP OMNI21

Medicare^{Rx}
Prescription Drug Coverage

RXBIN: 004336
RXPCN: MEDDADV
RXGRP: 788257

Card Issued: **12/1/2021**



If you have a medical emergency, dial 911 or go to the nearest emergency room. Your current co-pay, provider and benefit details can be found online/mobile app: **www.wellcare.com/medicare**

Member Services: **1-866-444-9089** TTY: **711**
 Provider Service: **1-866-999-3945**
 Nurse Advice Line: **1-800-581-9952**

Submit Claims To:
WellCare of California, Inc. PO Box 260519 Plano, TX 75026

(continued)

2021/2022 plan benefit package (PBP) name crosswalk

Review this crosswalk to make sure you accept and provide applicable services to your Wellcare patients.

Contract PBP	2021 PBP name	2022 PBP name	Contract type	Plan type	2022 counties
H5087001000	WellCare Freedom (HMO D-SNP)	Wellcare Dual Liberty Freedom (HMO D-SNP)	HMO	DSNP (Zero Cost Share)	Los Angeles
H5087002000	WellCare Plus (HMO)	Wellcare Plus (HMO)	HMO	Medicare LAL	Los Angeles, Orange, Riverside, San Bernardino, San Joaquin, Ventura
H5087005000	WellCare Best (HMO)	Wellcare No Premium Best (HMO)	HMO	\$0 Premium	Los Angeles, Orange
H5087016000	WellCare Best (HMO)	Wellcare No Premium Best (HMO)	HMO	\$0 Premium	Riverside, San Bernardino
H5087017000	WellCare Plus (HMO)	H5087 017 → H5087 002	HMO	Medicare LAL	Plan Merge
H5087024000	WellCare Best (HMO)	Wellcare No Premium (HMO)	HMO	\$0 Premium	Ventura
H5087025000	WellCare Dividend (HMO)	Wellcare Giveback (HMO)	HMO	Giveback	Los Angeles, Orange, Riverside, San Bernardino, Ventura
H5087026000	WellCare Best (HMO)	Wellcare No Premium (HMO)	HMO	\$0 Premium	San Joaquin
H5087027000	N/A	Wellcare Dual Liberty (HMO D-SNP)	HMO	Zero Cost Share DSNP	San Joaquin
H5087028000	N/A	Wellcare Giveback Focus (HMO)	HMO	TMA Plan	Los Angeles

Checking eligibility

Providers can confirm member eligibility by calling 866-999-3945, or online using the instructions outlined in the provider manual at www.wellcare.com/California/Providers/Medicare > *Eligibility Verification Process*.

Additional information

If you have questions regarding this change, contact 866-999-3945, visit our website at www.wellcare.com/en/California or access the provider manual at www.wellcare.com/California/Providers/Medicare.